



# General Terms and Conditions: Clean Precision Jet

## 1. Preliminary Assessment and Cost Modification

All services are contingent upon a preliminary inspection. Should the vehicle's condition (excessive dirt, persistent stains, deep scratches, pet hair) surpass the expectations outlined in the contracted package, the price will be modified prior to commencing the work.

If the customer does not approve the price adjustment, Clean Precision Jet retains the right to cancel or modify the service, imposing a minimum fee of \$30 for time and preparation.

## 2. Limitation of Liability for Damage and Loss of Property

Clean Precision Jet disclaims responsibility for any pre-existing damage or deterioration of delicate components, including moldings, tinted glass, emblems, worn plastics, or loose parts.

Photographic documentation of pre-existing damage will be captured prior to service, and the client will be apprised of any associated risks.

The company does not guarantee the repair of damage to paint, plastics, or materials exhibiting significant wear.

Personal items left in the vehicle are the customer's responsibility. Clean Precision Jet disclaims any liability for their loss or misplacement.

## 3. Exemption from Liability for External Circumstances

Claims concerning the effects of external agents (including rain, dust, bird droppings, or tree sap) will not be accepted after the vehicle has been delivered.

If an outdoor service (mobile service) is contracted, the client acknowledges the risk that weather conditions may influence the final outcome of the work.

### • 4. Specialized Services: Engine and Upholstery Cleaning

- Engine and electronic component cleaning is conducted with the explicit consent of the customer, accompanied by a caution that certain components may fail due to wear or pre-existing conditions. Clean Precision Jet disclaims any responsibility for mechanical or electrical issues that may occur following engine cleaning.

- When cleaning delicate upholstery such as leather, alcantara, or vintage fabrics, the customer acknowledges the risk of discoloration or deterioration, particularly if the materials exhibit signs of aging.

For further information, please text or call us.

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## 5. Data Protection and Utilization of Images

Clean Precision Jet may capture photographs and videos of the vehicle during the detailing process for promotional purposes on social media and the website. The client grants this authorization upon acceptance of the services, unless otherwise specified in writing before the commencement of the work.

All personal data submitted by the client will be handled in accordance with prevailing privacy policies. Data will not be disclosed to third parties without the client's consent.

## 6. Modifications and Cancellations of Appointments

Cancellations or rescheduling of appointments must occur at least 24 hours in advance. Failure to comply will result in Clean Precision Jet imposing a 20% penalty on the reserved service.

If the client fails to appear at the scheduled date and time without prior notification, a "no show" fee of \$30 will be incurred.

## 7. Payment and Refund Policy

Full payment for the service is required upon completion of the work, unless a pre-payment or subscription plan has been established.

No refunds will be issued once the service has been rendered, unless a breach by Clean Precision Jet is demonstrated. In such instances, the maximum liability will be to either repeat the service or offer a discount for future appointments.

For a monthly subscription, the customer may cancel the plan 10 days prior to the next billing cycle. No refunds will be issued for subscriptions canceled outside this timeframe.

## 8. Force Majeure and Uncontrollable Events

Clean Precision Jet shall not be held liable for delays or failures resulting from force majeure, including but not limited to:

Adverse meteorological conditions  
Electrical or mechanical malfunctions  
Transportation issues  
Local emergency circumstances or governmental restrictions

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## 9. Indemnification Provision

The client agrees to indemnify and hold Clean Precision Jet harmless from any claims, demands, or legal actions arising from the client's mishandling of the vehicle following the completion of the service, as well as from damages resulting from the vehicle's poor condition at the commencement of the work.

## 10. Jurisdiction and Dispute Resolution

This Agreement and any disputes arising from the services rendered shall be governed by the laws of the State of Texas.

Any dispute that cannot be resolved amicably shall be submitted to binding arbitration in Fredericksburg, Texas, with both parties waiving their right to pursue litigation in court, except in instances of small claims or debt collection matters.

## 11. Consent and Acknowledgment

The Client acknowledges that he has read and comprehended these terms and conditions and agrees that the provision of the service is contingent upon the stipulations outlined herein. The Client's signature or verbal acceptance at the commencement of the work serves as evidence of compliance.

## 12. Amendments to the Terms and Conditions

Clean Precision Jet retains the right to amend these terms and conditions without prior notification. The revised conditions will be posted on the website or provided to the client at the time of service engagement. The client's ongoing utilization of the services will be deemed as acceptance of the updated terms.

### Additional Clause: Exemption for Subjective Outcomes

Customer satisfaction remains a priority; however, the subjective perception of results, such as paint gloss or odor elimination, may differ among individuals. Clean Precision Jet does not guarantee that customer-perceived outcomes will surpass subjective expectations and is dedicated solely to adhering to professional detailing standards.

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